



Access to Website and Applications of Mitsui Sumitomo Insurance Co., Ltd. Thailand Branch

As of March 23rd, 2022

Mitsui Sumitomo Insurance Co., Ltd. Thailand Branch, a non-life insurance company, herewith referred as “the Company” values and recognizes our customer’s preferences on personal information and privacy.

The access to the Company’s website and Applications (Cookies Policy) is established to present the personal information is collected used on the internet, as well as declare our commitment in protecting the privacy and personal information of our customers and visitors, herewith referred as “the User”, of the Company’s website and/or application

The Company continuously improves its website and application. The Company may apply any hardware or software to store the User’s usage behavior on the website and/or application in order to improve the system to reach the target group. Such information includes date and time of accessing, searching categories, and service providers both before and after the access to the Company’s website and/or application.

The Company shall maintain the standard of information security to strictly protect the User’s personal information, in order to achieve the Company’s objective in preventing loss and/or disclosing the User’s personal information to an unauthorized person.

Cookies

- Cookies is the data from the Company’s website and/or application sent to the visitor or the User during the time the User visits or uses the Company’s website and/or application.
- The Company may investigate the behavior of the user who has an account with the company and uses the linkage system with the Company’s system. As part of the Company’s security process, it may use Cookies to verify the fact of the User’s request. The Cookies is set by the Company and will be disabled at the end of linking data with the company. If the User accesses the Company via the search engine, that engine may use Cookies to collect the User’s data. The Users, therefore, should also study Personal Information Protection and Privacy Policy of that search engine.

Personal information collection and/or usage

- Please note that communication via the internet, for example, email/webmail has a security risk. Security is set when the email/webmail is encrypted. Your communication may be sent via many countries before being received, as processed by WWW/internet that the Company cannot and will



not take responsibility for an unauthorized access or obstruction loss of personal information out of the Company's control.

Data Retention Source and Personal Information Protection

- The Company uses the internet as central to collect and process personal information which includes international transfer. The information collected from you may be transferred, accessed, and saved in the destination outside Thailand but with the control to secure the personal information according to the rules and regulations concerning PDPA.
- The Company processes to ensure that any personal information collected by the Company or in the name of the Company is properly maintained with proper security measures to protect the personal information processing.
- The Company processes to ensure that the personal information it collected or has in control is protected with security measures to prevent the access, collection, usage, disclosure, duplication, editing and destroy without permission.

Refusing Cookies

- Disable of Cookies from collecting your information can be enabled through the privacy setting of your browser. However, blocking of Cookies may affect in the usage of company's website and applications.